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Safety

How to Report a Non-Emergency

How do I report non-emergencies about:

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How do I report non-emergencies about food?

To report problems, including adverse reactions, related to any food except meat and poultry, contact the [district office consumer complaint coordinator](#)¹ for your geographic area.

If the problem involves meat or poultry, which are regulated by the U.S. Department of Agriculture, call the USDA hotline at 1-800-535-4555.

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How do I report non-emergencies about medical products: medicines, medical devices, blood products, biologics, special nutritionals?

[MedWatch -- The FDA Safety Information and Adverse Event Reporting Program](#)² allows healthcare professional and consumers to voluntarily report serious problems that you suspect are associated with the drugs and medical devices they prescribe, dispense, or use. These problems include serious adverse reactions and events, product quality problems, and product use errors. Reporting can be done online, by phone, or by submitting the MedWatch 3500 form by mail or fax. Visit the MedWatch [How To Report](#)³ page for more details.

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How do I report non-emergencies about vaccines?

Adverse reactions and other problems related to vaccines should be reported to the Vaccine Adverse Event Reporting System, which is maintained by FDA and the Centers for Disease Control and Prevention. For a copy of the vaccine reporting form, call 1-800-822-7967 or [get a copy of the form from the FDA Website](#)⁴.

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How do I report non-emergencies about blood transfusions and donations?

You can make initial notifications of transfusion-related fatalities and donation-related deaths to [FDA's Center for Biologics Evaluation and Research](#)⁵.

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How do I report non-emergencies about animal feed/food or pet food/treats?

If you are a manufacturer, report problems with reportable animal feed through the [Safety Reporting Portal](#)⁶.

If you are a consumer, you may report problems with pet food through the Safety Reporting Portal or contact the [district office consumer complaint coordinator](#)⁷ for your geographic area.

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How do I report non-emergencies about veterinary products?

If you are a manufacturer, report adverse drug events through the [Safety Reporting Portal](#)⁸ or use FDA's Gateway to Gateway reporting. For additional information, see [Veterinary Adverse Event Reporting for Manufacturers](#)⁹.

If you are a consumer, report any problems with veterinary drugs and devices for animals to FDA's Center for Veterinary Medicine at 1-888-FDA-VETS (1-888-332-8387). You can also find the reporting form on the center's Website. For more information, see [Veterinary Adverse Event Voluntary Reporting](#)¹⁰.

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How do I report non-emergencies about cosmetics?

You can report a bad reaction to face paint, novelty makeup, tattoo ink, or any other cosmetic product to:

- [MedWatch](#)¹¹ or call 1-800-332-1088 to request reporting form or
- the [district office consumer complaint coordinator](#)¹² for your geographic area.

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How do I report non-emergencies about tobacco products?

If you are a consumer or health care professional, you may report an unexpected health or safety issue with a specific tobacco product, through the [Safety Reporting Portal](#)¹³.

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 U.S. Department of **Health & Human Services**

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