



## 59 Contact Information

### General Information:

- Phone: (301) 504-7923
- Hours: M-F 8 a.m - 4:30 pm ET
- Fax: (301) 504-0124 and (301) 504-0025
- E-mail: Please use our [Contact Form](#)

### Toll-Free Consumer Hotline:

Phone: (800) 638-2772; TTY (301) 595-7054

Hours: Mon.-Fri. 8 a.m. to 5:30 p.m.; messages can be left anytime.

### [Contact Specific Offices](#)

### Locations

Bethesda Offices and Official Mailing Address:

U.S. Consumer Product Safety Commission  
4330 East West Highway  
Bethesda, MD 20814

### [Directions](#)

National Product Testing and Evaluation Center

5 Research Place  
Rockville, MD 20850

### [Directions](#)

## How Can We Help You? Frequently Asked Questions and Answers

If I or someone in my family was harmed by a consumer product, can I report it to? ▾

- Yes. We welcome and encourage you to report any safety concern about a consumer product through our website, [SaferProducts.gov](#). You can also report to us by phone Monday through Friday from 8 a.m. to 5:30 p.m. ET at (800) 638-2772 or teletypewriter at (301) 595-7054. CPSC accepts reports by Fax at the toll-free phone number (855) 221-6466 and by postal mail. Fill out and mail this form in [English](#) or [Spanish](#) to:

U.S. Consumer Product Safety Commission

Attn: Reports

4330 East West Highway

Bethesda, MD 20814